

## LOCAL MOVING

### BASIC CHARGES:

The charges are rated on the time the truck and crew are dispatched for your move, starting when they leave our office at 21 Blumberg Trail, Headingley, MB, until they return after offloading.

The minimum billed time is 2 hours, including travel time.

You are hiring the fully equipped truck and crew as a package for as long as you need them.

The last hour is prorated, not rounded up. Quoted rates are subject to availability and scheduled upon receiving the deposit.

### PAYMENT:

A deposit of \$200.00 will reserve your truck and crew for the day(s) you wish to move.

The balance is due upon completion of each day of the move. Please have payment ready and available; we accept cash or credit card, cheque, e-transfer.

### SCOPE OF SERVICE:

Each crew is dedicated to one move, and the standard dispatch time is 8:00 am from our office.

Our employees are professional movers and packers who work only for us. We regularly pay worker's compensation, and as a result, you are protected from any liability if they get injured at your residence.

### PACKING AND MATERIALS:

All furniture is blanket-wrapped for protection against scratches and damage. In addition, light-coloured upholstered furniture will be shrink-wrapped to keep it clean, at no extra charge. Mattresses and box springs are generally blanket-wrapped, but we offer plastic covers for additional protection.

Corrosive or explosive substances such as barbecue tanks, hair spray, etc., are not allowed on the truck for insurance reasons. Please read the attached packing documents for further instruction.

### STORAGE:

Your goods will be stored in the unit(s) at Total Storage Ltd., located at 21 Blumberg Trail, Headingley, MB.

If you would like access to the unit(s), you will be required to pay a \$45.00 security deposit to access the unit, and the deposit will be refunded upon vacating the unit(s).<sup>1</sup>

If you need only a portion of the period of occupancy, as a special offer to Total Moving customer's your unit(s) rent will be prorated as follows:

Number of days occupied	Rate of proration to be charged
Day 1 of Tenancy	20% of Monthly storage rental rate of Storage Space Occupied
Day 2-21 of Tenancy	4% of monthly rent on Storage space occupied
Day 22 till anniversary date of rental agreement	On the 22 <sup>nd</sup> day and every remaining day of the period of occupancy the occupant's lease will instead be considered a monthly rental agreement, therefore proration will no longer apply to Occupant's lease for said month, even if the occupant does not occupy the storage space for the remaining days in the period of occupancy to the lease anniversary date.

<sup>1</sup> Please see Total Storage Lease Agreement for complete terms and conditions.

### **VALUATION:**

- A) All movers will say you are insured (at no cost), and it's true - there is no additional cost for the essential valuation protection. Still, a mover's liability is limited to 60 cents per pound in case of damage. So, for example, if a television weighing 100 lbs is accidentally dropped, the total compensation to you would be  $\$.60 \times 100 = \$60.00$ .
- B) If you choose our extended valuation protection, we will repair any accidental scratches, dents, and damage to your furniture and household effects. The cost is  $\$5/\$1000$  valuation, with a deductible of \$100. For example, protection for eight rooms of furniture with a minimum valuation of \$40,000 will cost \$200 plus tax.<sup>2</sup>

### **CANCELLATION OF MOVE:**

- A) After confirmation of service, you may move your service's date and/or time once without penalty.<sup>3</sup> However, if a second change of date occurs (and all subsequent date changes), the following cancellation policy applies.
- B) If you cancel your move in less than two (2) weeks (less than ten (10) business days) in advance of your move, a \$200 administration fee will apply, which is the original deposit.
- C) If you cancel your move less than 48 hours (less than two business days) in advance of your move, you will be charged half of the total on your estimate. If the estimate is for less than a total of 4 hours, you will be charged for the 2-hour minimum at the hourly rate stated on your estimate.

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<sup>2</sup> Any cartons packed by you are not covered under valuation protection unless we drop or damage the box (because we don't know the condition of the items when we don't pack them). Any fragile or high-value items such as marble, sculptures or fine art should be crated (at a nominal charge), or they will travel at the owner's risk. Likewise, Ikea type and pressboard furniture is moved at the owner's risk.

<sup>3</sup> Subject to availability.